

## **Welcome to Band Systems Ltd**

Band Systems has a firm and paramount commitment to customer satisfaction, and our commitment extends to being accredited by the National Security Inspectorate (NSI) to their 'Gold' standard, & to International Quality Assurance standard ISO 9001: 2015.

The company actively seeks feedback from customers, and any persons and organisations that may be affected by our services, the results of such are constantly reviewed and used to mould our company.

Band Systems is an accredited Security Systems Specialist, which has grown since its formation to its present position of excellence, providing a comprehensive service for the design, supply, installation and maintenance of a wide range of electronic Security systems, including Fire, CCTV, Access Control and Intruder Alarms.

The Company undertake a wide range of projects across the whole spectrum of the industry i.e. domestic, retail, commercial and industrial premises, government establishments etc., and specialize in providing comprehensive total security packages.

Band Systems Ltd have a wealth of experience in protecting all sizes and complexities of premises. The company has a firm belief in developing long-term relationships based on mutual trust and understanding. This partnership approach means that every effort is made to fulfil expectations on time and budgets with a minimum of inconvenience.

The success of the Company is based on its policy of achieving and maintaining a reputation for providing a high-quality service and value for money and strives to ensure only the best customer satisfaction is achieved.

In addition, NSI recognition as a Quality Approved Installer of CCTV, Access Control and Intruder Alarms, further substantiates the commitment to quality. Our commitment to Quality is total and applies to all areas of business; ensuring clients receive the highest standards of service and aftercare 24 hours a day, 365 days a year.

The company also undertakes the design, installation, commissioning, handover, service, maintenance and monitoring of Electronic Security Systems, to best professional practice, to meet customer's requirements and to meet the requirements of all relevant statutory regulations, British Standards (e.g. BS 8243, BS EN 50131, BS5839) and NSI Codes of Practice.

The company complies with a Quality Management System which meets the requirements of International Standard ISO 9001 and NSI Quality Schedules SSQS 101 for Security Systems. These Quality Schedules assist the company in maintaining high technical standards and a commitment to excellence in all management and administration tasks.

The company ensures the further compliance with Local Authority By-Laws, such as noise abatement, Police regulations in respect to monitored alarm systems designed for police response (NCP Policy), employment laws, Health and Safety acts, to name but a few.

The Company operates from premises at:

**3 Station Road, Twyford, Reading. RG10 9TU**

**A copy of our quality management system is available upon request**